

Planning Committee 2007 Survey Results

July 29, 2007

The purpose of this article is to thank the Lake of the Wood members and residents who invested their time and effort to respond to the Lake of the Woods Association (LOWA) Planning Committee (PC) 2007 Survey, and report the results to them and the LOWA Directors, Management Staff, and Committees who serve our Association.

In 2007 the PC developed a survey with several goals; Develop demographic and baseline data, Assist in development, analysis, and evaluation of current and future LOWA programs by Operating Centers, LOWA Committees, LOWA Board Of Directors (BOD) and Management Staff; and Assist in developing and prioritizing fiscal plans and programs. The Survey was sent out by mail with a planned completion date of May 1, 2007. Responses were received by June 1, 2007, and the Report submitted to members on July 28, 2007. LOWA members can receive a copy of the survey questions, an excel spreadsheet of the data, and a summary of the results by sending an e-mail to: lowasurvey@yahoo.com.

A total of 1,506 Households responded, an estimated of 40% of LOWA households (assuming 3800 households based on *Lake Currents* mailings to LOW residents). Please note; Percentages were rounded to the nearest whole number, and the term "Blank" was used in the Tables below when no survey category was selected by the respondent. The following Tables report survey data in the form of totals and percentages of responses by the overall group of respondents and by subgroups where appropriate.

Demographic Data

Survey Item 1.1: What is your Residency Status?

Residency Status		
Residency	Total	
BLANK	28	2%
Lot	44	3%
Primary	1187	79%
Rental House	22	1%
Summer	39	3%
Tenant	17	1%
Weekend	169	11%
Grand Total	1506	100%

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Survey Item 1.2: If a property owner, how long have you owned property at LOW?

Length of Ownership		
Owned	Total	%
0-1 yrs	53	4%
1-5 yrs	440	29%
6-10 yrs	354	23%
11-20 yrs	302	20%
20+ yrs	241	16%
BLANK	116	8%
Grand Total	1506	100%

Survey Item 1.3 Please indicate the number of household members in each age bracket.

Household Members by Age		
Age Group	Total	%
0-5	162	5%
6 – 17	336	9%
18 – 40	523	15%
41 – 55	575	16%
56 – 64	670	19%
65 and over	1290	36%
Grand Total	3556	100%

Survey Item 1.4 How many of residents of your household who are employed: Commute Within 20 miles of LOW; Commute more than 20 miles?

Commute less than 20 miles		
Age Group	Total	%
Ages 16-21	29	6%
Ages 22-55	260	55%
Ages 56-64	125	26%
Ages 65 and over	61	13%
Grand Total	475	100%

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Commute more than 20 miles		
Age Group	Total	%
Ages 16-21	26	4%
Ages 22-55	344	56%
Ages 56-64	181	30%
Ages 65 and over	61	10%
Grand Total	612	100%

Survey Item 1.5 If bus transit were available on Route 3, how many in your household would commute by bus?

Regular Eastbound Commuters		
Commuters	Total	%
1	56	4%
2	23	2%
3	4	0%*
BLANK	1423	94%
Grand Total	1506	100%

* Due to Rounding

Occasional Eastbound Commuters		
Commuters	Total	%
1	134	9%
2	100	7%
3	7	0%*
BLANK	1265	84%
Grand Total	1506	100%

* Due to Rounding

Regular Westbound Commuters		
Commuters	Total	%
1	16	1%
2	11	1%
3	1	0%*
BLANK	1478	98%
Grand Total	1506	100%

* Due to Rounding

Occasional Westbound Commuters

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Commuters	Total	%
1	73	5%
2	69	5%
3	1	0%*
BLANK	1363	91%
Grand Total	1506	100%

* Due to Rounding

Finance

Survey Item 2.1 Please select the annual assessment payment of interest to you in year 2008.

Annual Assessment Schedule		
Assessment	Total	%
Annual	1204	80%
BLANK	70	5%
Credit Card	32	2%
Quarterly	89	6%
Semi-Annual	111	7%
Grand Total	1506	100%

Safety and Security

Survey Item 3.1 How do you rate the performance of ? Six categories were listed: Front Gate Operations, Back Gate Operations, Roving Security Patrols, Lake Patrols, Enforcement of Traffic Laws, and Response to Security Calls.

Front Gate Operations		
Rating	Total	%
BLANK	57	4%
No opinion	43	3%
Excellent	302	20%
Good	758	50%
Fair	255	17%
Poor	91	6%
Grand Total	1506	100%

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Back Gate Operations		
Rating	Total	%
BLANK	65	4%
No opinion	245	16%
Excellent	130	9%
Good	600	40%
Fair	321	21%
Poor	145	10%
Grand Total	1506	100%

Security Patrols		
Rating	Total	%
BLANK	88	6%
No opinion	240	16%
Excellent	136	9%
Good	618	41%
Fair	312	21%
Poor	112	7%
Grand Total	1506	100%

Lake Patrols		
Rating	Total	%
BLANK	118	8%
No opinion	638	42%
Excellent	88	6%
Good	386	26%
Fair	174	12%
Poor	102	7%
Grand Total	1506	100%

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Enforcement		
Enforcement	Total	%
BLANK	93	6%
No opinion	222	15%
Excellent	155	10%
Good	672	45%
Fair	256	17%
Poor	108	7%
Grand Total	1506	100%

Response		
Ratings	Total	%
BLANK	88	6%
No opinion	535	36%
Excellent	259	17%
Good	469	31%
Fair	107	7%
Poor	48	3%
Grand Total	1506	100%

Survey Item 3.3 How do you rate the following?

Fencing		
Fencing	Total	%
BLANK	80	5%
No opinion	332	22%
Excellent	34	2%
Good	288	19%
Fair	318	21%
Poor	454	30%
Grand Total	1506	100%

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Street Signs		
Street Signs	Total	%
BLANK	67	4%
No opinion	43	3%
Excellent	146	10%
Good	762	51%
Fair	324	22%
Poor	164	11%
Grand Total	1506	100%

Speed Limits		
Speed Limits	Total	%
BLANK	63	4%
No opinion	39	3%
Excellent	223	15%
Good	793	53%
Fair	277	18%
Poor	111	7%
Grand Total	1506	100%

Condition of Roads		
Roads	Total	%
BLANK	62	4%
No opinion	26	2%
Excellent	99	7%
Good	599	40%
Fair	482	32%
Poor	238	16%
Grand Total	1506	100%

Survey Item 3.3 What is the biggest problem you see with the safety and security in LOW, and what kind of improvement would you make?

Note: The Safety and Security Committee is currently compiling the responses and they will be made available at a later date.

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Survey Item 3.4 What is your opinion about the following statement: “I feel safe and secure in LOW”.

Feel Safe and Secure		
Rating	Total	%
BLANK	51	3%
No Opinion	34	2%
Strongly Disagree	29	2%
Disagree	88	6%
Neutral	250	17%
Agree	853	57%
Strongly Agree	201	13%
Grand Total	1506	100%

Fitness Center and Swimming Pools:

Survey Item 4.1 The Fitness Center is an important amenity.

Fitness-Center is Important		
Rating	Total	%
BLANK	53	4%
No Opinion	237	16%
Strongly Disagree	106	7%
Disagree	133	9%
Neutral	304	20%
Agree	469	31%
Strongly Agree	204	14%
Grand Total	1506	100%

Survey Item 4.2 The Fitness Center needs expanded facilities to meet the requirements of LOW residents.

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Expand Fit-Center		
Rating	Total	%
BLANK	53	4%
No Opinion	402	27%
Strongly Disagree	196	13%
Disagree	180	12%
Neutral	277	18%
Agree	261	17%
Strongly Agree	137	9%
Grand Total	1506	100%

Survey Item 4.3 The Clubhouse Swimming Pool is an important amenity.

CH Pool is Important		
Rating	Total	%
BLANK	52	3%
No Opinion	231	15%
Strongly Disagree	59	4%
Disagree	75	5%
Neutral	234	16%
Agree	564	37%
Strongly Agree	291	19%
Grand Total	1506	100%

Survey Item 4.4 It is important for LOW to have two swimming pools.

Two Pools are Important		
Rating	Total	%
BLANK	83	6%
No Opinion	213	14%
Strongly Disagree	135	9%
Disagree	175	12%
Neutral	231	15%
Agree	439	29%
Strongly Agree	230	15%
Grand Total	1506	100%

Recreational Vehicle & Boat Storage

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Survey Item 5.1 If you own an RV (self propelled), boat or other recreational vehicle, where is it stored?

RV(SP) Storage Location		
Location	Total	%
At Home	14	1%
BLANK	1421	94%
Campground	15	1%
Outside LOW	18	1%
Storage Lot	38	3%
Grand Total	1506	100%

Boat Storage Location		
Location	Total	%
At Home	372	25%
BLANK	995	66%
Campground	7	0%*
Outside LOW	67	4%
Storage Lot	65	4%
Grand Total	1506	100%

* Due to Rounding

Other RV Storage		
Location	Total	%
At Home	27	2%
BLANK	1448	96%
Campground	3	0%*
Outside LOW	15	1%
Storage Lot	13	1%
Grand Total	1506	100%

* Due to Rounding

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Survey Item 5.2 If a lighted storage lot was provided in LOWA for a fee, would you use it?

Use Lighted LOWA Storage		
Response	Total	%
BLANK	260	17%
N/A	516	34%
No	577	38%
Yes	153	10%
Grand Total	1506	100%

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